Solar Now!





Lee Rahr & Andria Jacob City of Portland



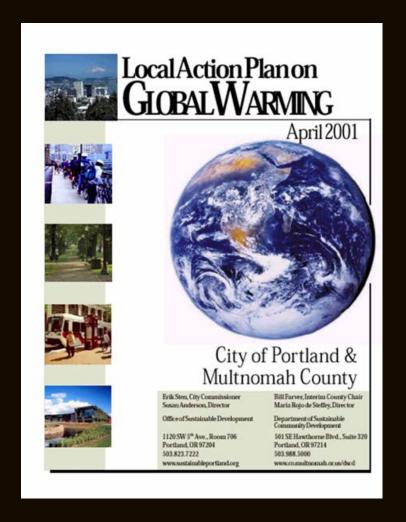
Presentation Overview

- Background on Portland and OSD
- Solar Now! Partnership Model
- Solar Now! Program Objectives
- Outreach Campaign Strategy & Tactics
- Lessons Learned



Portland: A Sustainable City

- First U.S. city to develop a Global Warming Action Plan in 1993.
- Renewable fuel standard requires B5 and E10.
- All city facilities must meet gold LEED certification.





Office of Sustainable Development

A Better Future. A Better Now.

OSD provides leadership and contributes practical solutions to ensure a prosperous community where people and nature thrive, now and in the future.









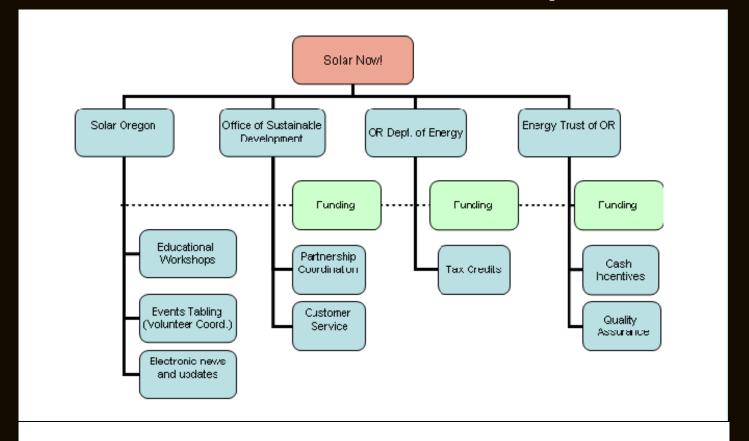


Solar Now! Objectives

- 1) Increase number of installations on homes and businesses
- 2) Integrate solar into City facilities
- 3) Streamline regulations
- 4) Provide policy support



Solar Now! Partnership Model













Solar Now! Outreach

- Educational Workshops
 - 1-hour solar "basics"
 - 3-hour technical
 - On-site professional
- Events tabling
 - Home & Garden shows
 - Farmer's markets
 - NW Solar Expo
- Coordinated advertising and marketing





The Solar Audience: Demographics and Attitudes

- Ages 35-64
- Income of \$75,000 or more
- Comfortable with technology & complex information
- Long term mindset
- Feel established in their homes/careers
- Core emotional promise of solar represented by pride and honor of being a pioneer



Solar Now! Messages

- Portland is sunny enough for solar
- Solar makes sense
 - Sunshine is abundant, reliable, and free
 - Financial incentives have never been better
- Be an energy leader
- We make it simple and easy



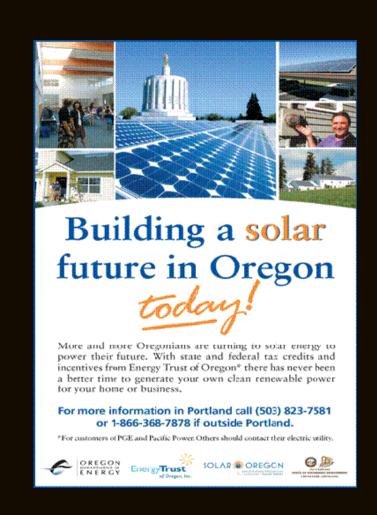
Collaborative Marketing

Goals

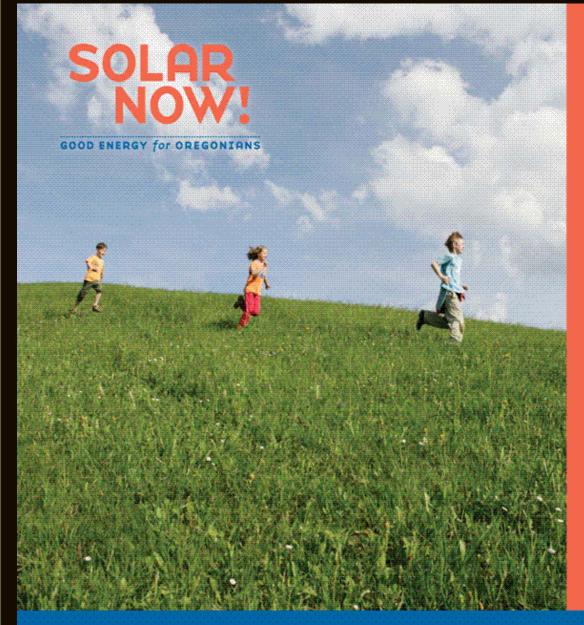
- Drive traffic to workshops
- Publicize high-profile installations
- Nurture existing leads
- Raise brand awareness

Channels

- Local newspapers
- Targeted magazines
- Public radio
- Google ad words campaign
- Email news & reminders







BUILD OREGON'S Solar Future

THERE'S NEVER BEEN A BETTER TIME TO GO SOLAR

- * Enjoy free, reliable energy
- * Reduce project costs by up to half with incentives 6 tax credits
- * Top into abundant Oregon sunshine
- * Be an energy leader

WE CAN HELP YOU MAKE IT HAPPEN ASK ABOUT FREE WORKSHOPS & EXPERT ADVICE

Energy Trust of Oregon and Oregon Department of Energy.



The "Maven" Strategy

- Engage political and community leadership
- Publicize their installations
- Pledge to go solar
- Personalized follow-up and hand-holding

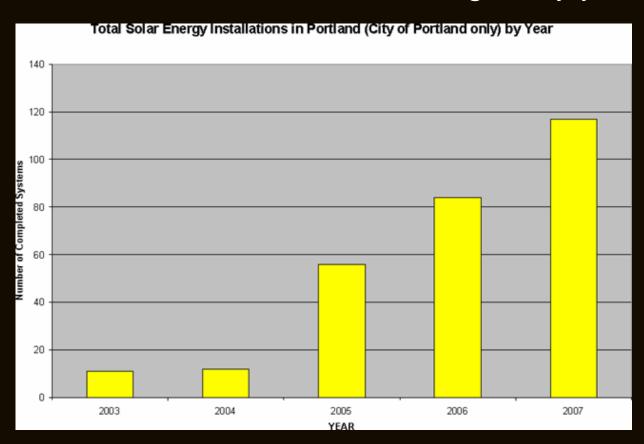






Outreach Results

- 1,200+ people reached through workshops and thousands more at tabling events
- Number of installations increasing every year





Questions From the Public

- Is Portland sunny enough for solar?
- Is it too expensive?
- What about my roof?
- What can I do to protect my solar access?



What We've Learned

- Workshops provide critical decision-making information.
- Decision process can take several years;
 important to keep people engaged during this time
- Partnership decision making can be slow, but the diversity of talent, breadth, and sharing of resources makes it worth it!
- Maven strategy yielded some early successes but not a viable long-term approach



Come Visit Us!



Visit <u>www.portlandonline.com/osd/solar</u> Call Lee Rahr, 503.823.7581

